

Get an enhanced experience for every person and meeting room connected to Lifesize Cloud in your organization



Lifesize® Cloud Premium Subscription Plan



At Lifesize, we believe that every person and every meeting room in your organization deserves to be video-enabled with the best communication tool available, Lifesize Cloud. And now you can get an enhanced experience with our Premium Subscription Plan.

With our Premium Subscription Plan, you get access to premium features like Skype for Business/ Microsoft® Lync® support, 40-way calling and much more. You also have the option to upgrade to our Extreme Enterprise Support Service where you'll gain 24/7/365 support, priority in our support queue, access to special community groups, a dedicated Customer Obsession Team for on-boarding, training and success and account reviews. Best of all, you can purchase a multiyear Premium Subscription Plan now, saving you money and giving you price protection.



Who is it ideal for?

It is ideal for organizations of all sizes, from small businesses to global businesses, that are looking for an enhanced experience with the most powerful communication and collaboration tool available.

How does it work?

Contact your local Lifesize Sales Representative, who will provide a quote based on the number of users and rooms you'd like to entitle.

What is so great about this plan?

Now every user gets access to the premium version of Lifesize Cloud packed full of enhanced features, on their laptop, tablet and smartphone, and every meeting room gets our award-winning video systems connected to Lifesize Cloud.

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What enhanced features do I get as a Premium Subscription Plan customer?

	ENTERPRISE	PREMIUM
Instant calling	X	X
“Meet-me” scheduled calling	X	X
Group video calls (up to 40-way)	X	X
Audio calls	X	X
Chat	X	X
Favorites	X	X
Presence	X	X
Unlimited guest calling	X	X
Support for latest mobile devices (iOS and Android™)	X	X
Unlimited Lifesize video systems paired to Lifesize Cloud (Does not impact subscription level)	X	
Unlimited virtual meeting rooms	X	
Skype for Business/Microsoft Lync interoperability	X	X
Extreme Enterprise Support Service	X	Optional upgrade for additional fee
Future exclusive features (e.g., large conferences, live streaming, SSO)	X	

What do I get as a Premium Subscription Plan Support Service customer?

	ENTERPRISE	PREMIUM
Global support (Business hours**)		X
Global support (24x7x365)	X	
Initial meaningful response time*	1 hour***	6 hours**
Prioritized support queue	X	
Access to online community	X	X
Access to special community groups	X	
Online access to on-boarding and training materials	X	X
Dedicated Customer Obsession Team for on-boarding, training and success	X	
Account reviews (drive value and ROI through adoption, capacity management, product roadmap, customer support analysis and learning, product feedback and more)	X	

* A Lifesize support engineer provides a meaningful response or resolution to your issue.

** Business hours: Sunday, 10 pm–Friday, 7 pm, Central Time, excluding holidays

*** Includes holidays and weekends

Premium Subscription Plan customers also have the option of upgrading their support plan to our Extreme Enterprise Support Service plan for an additional fee.

There's never been a better time to try Lifesize Cloud. Contact us to start a [free trial](#) or to [book a demo](#)!

HEADQUARTERS

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