



CUSTOMER FAQs

EagleEye Cube

Frequently Asked Questions (FAQs)—HDCI Version 1.0

Purpose

This document describes the common questions regarding EagleEye Cube.

Value and Benefits

Listening to someone's words and seeing their body language makes meeting participants more attentive and engaged. EagleEye Cube is an advanced HD compact camera with intelligent group framing, a 4k sensor providing 5x zoom with lossless quality, and legendary audio performance. Passive meetings in small to medium-sized meeting spaces turn into powerful experiences when everyone is seen in detail—no matter where they sit. IT will appreciate its flexible, easy installation and simple, centralized management. This camera is the perfect complement to bring visual collaboration to your Polycom Trio and RealPresence Group Series conference phones.

EagleEye Cube can be installed in minutes with minimal technical knowledge. The most common deployment is with a Polycom Trio and VisualPro or with RealPresence Group Series.

What is the minimum setup required for EagleEye Cube?	EagleEye Cube connects to Polycom Trio via VisualPro or directly to RealPresence Group Series via the HDCI connection. The software needed to run on Visual Pro is Polycom Trio software UCS 5.9.0 or RealPresence Group Series is version 6.2.1.
How is Polycom EagleEye Cube configured and managed?	EagleEye Cube is configured through the web interface of RealPresence Group Series or the on-screen display of Polycom Trio when connected to VisualPro.
There is an orange dot inside the lens, what is that?	That is the privacy shutter. To open shutter, slide the trigger on the bottom of the camera under the logo.
What is the field of view?	HFOV is 110° and DFOV is 120°.
What type of tracking does EagleEye Cube provide?	Group Framing—all users in the field-of-view of the camera will be properly framed. The camera does not offer speaker tracking.
Is the camera manageable from RealPresence Resource Manager or PDMS-E?	Only through the device it is attached to.
Is there a mount available for camera?	A camera mount is included, or the camera is also designed to rest on a monitor securely.

About Polycom

Polycom helps organizations unleash the power of human collaboration. More than 400,000 companies and institutions worldwide defy distance with video, voice and content solutions from Polycom. Polycom and its global partner ecosystem provide flexible collaboration solutions for any environment that deliver the best user experience and unmatched investment protection.

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