

Lifesize® Subscriptions

We believe every person and every conference room in your organization deserves to be video-enabled with the best communication tool available — Lifesize!



The benefits of giving everyone and every room in your organization a Lifesize account are enormous. For employees, everyone is in the shared directory, not just a select group of people. You're all connected at all times, making collaboration quick and easy and boosting productivity. For admins, there's no need to allocate and track individual utilization — we handle it!

With our flexible subscriptions, you can add the optional features you want, like more virtual meeting rooms, Skype for Business® interoperability, Lifesize Record and Share — our recording and sharing solution — and many more. You can also add Lifesize Extreme Support, which provides a dedicated Customer Obsession

Team, a financially backed service level agreement and 24x7x365 support.

Best of all, you can purchase a multiyear subscription now, saving you money and giving you price protection.

Small Account

included features

5 virtual meeting rooms
Calls between 8 sites
Everyday collaboration features

Customize your subscription with the additional features you need

Medium Account

included features

15 virtual meeting rooms
Calls between 25 sites
Single sign-on
Everyday collaboration features

Customize your subscription with the additional features you need

Large Account

included features

50 virtual meeting rooms
Calls between 50 sites
Single sign-on
Skype for Business® integration
Everyday collaboration features

Customize your subscription with the additional features you need

Lifesize® Subscriptions

1. Accounts with users and features

What's included in each subscription?	Small Account	Medium Account	Large Account
Best for organizations connecting devices up to	5	15	Unlimited
Virtual meeting rooms	5	15	50
Maximum size for group video calls	8 sites	25 sites	50 sites
Users included	100	500	1,000 ¹
SSO (Single sign-on)		✓	✓
Skype for Business interoperability			✓
Lifesize Extreme Support			✓

2. Customize your subscription with the additional features you need

- ✓ Calls between 25 sites
- ✓ Calls between 50 sites
- ✓ Additional users
- ✓ Additional virtual meeting rooms
- ✓ Audio conferencing
- ✓ [Lifesize Extreme Support](#)
- ✓ [Lifesize Record and Share](#)
- ✓ [Lifesize Live Stream](#)
- ✓ [Skype for Business integration](#)
- ✓ Single sign-on (SSO)
- ✓ Professional Services

3. Device Software Subscription

With a Device Software Subscription, you can easily pair your conference room system to our Lifesize cloud-based service to experience a whole new level of connectivity. The Device Software Subscription for each purchased device includes:

Pairing to Lifesize Cloud-Based Service

- Centralized device management
- System and status reporting
- Real-time alerts and health monitoring (Lifesize® Icon™ only)
- Customization of Lifesize® Phone™ HD (Lifesize Icon only)
- Automatic directory synchronization
- Calendar integration (Lifesize Icon only)
- NAT/Firewall traversal
- Click-to-call dialing
- Presence-enabled directory
- Guest calling

Help Desk Support²

- Phone
- Email
- Live Chat
- Web
- Lifesize Community

Automatic Software Updates

Access to the latest software updates and enhancements

Hardware Advanced Replacement³

Expedited shipment of a product replacement should an incident require it

¹ For more than 1,000 users, please contact a Lifesize sales representative.

² The Help Desk Support level for your Lifesize conference room system under an active DSS contract and paired to the Lifesize service can improve based on the Lifesize subscription you add.

³ Please refer to the Hardware End User License Agreement available at www.lifesize.com/en/company/legal-notice for additional information concerning Lifesize's warranty for hardware products.

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